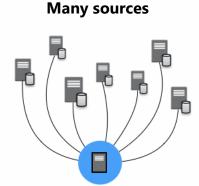
True Customer 360 requires Digital Transformation for Speed, Scale and Integration



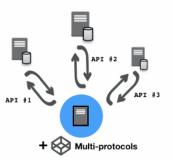
Do you have these challenges?



Vast amount of data stored disparately and replicated across many IT systems.

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Many APIs



Requesting/Querying systems might need to make multiple queries to different systems and to adapt to various sets of APIs/Protocols to obtain values

Data Availability



Many applications might just need to obtain certain values but unable to continue when it cannot get the data from the source systems (down/congested)

Increasing Cost

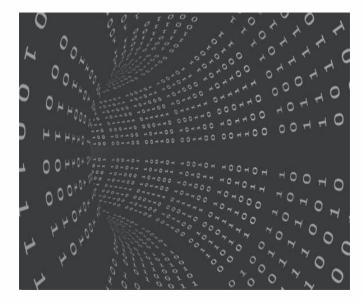


Source systems need to be expanded constantly to cater mainly for the increasing demand of querying traffic



2

Digital Transformation Requirements



Unified Data Point

Enabling a unified data point for southbound queries reduces the complexity of data extraction from northbound applications.

API Layer

Querying systems often adapt to multiple APIs for querying across multiple data sources

? Intelligence

Incorporate business logic and lookups to enrich raw data. From translation of values to rules-based logic and arithmetic/analytical formulations. Performance & Security

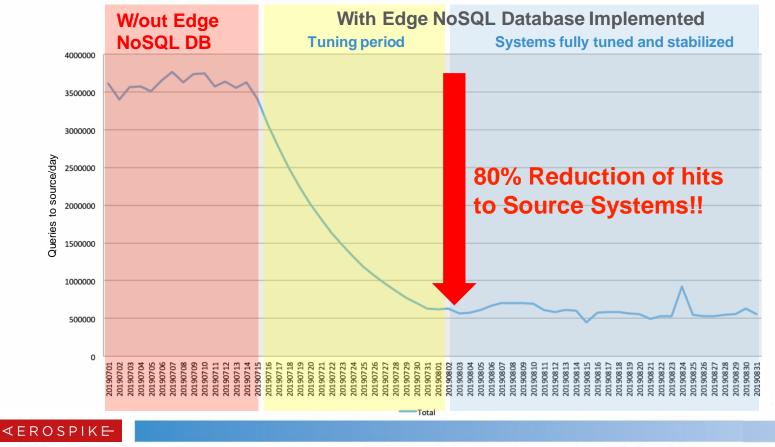
Enhance data extraction performance by reducing the number of queries to data sources. Increased security with authentication and authorisation control to each data set.



3

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Actual results – Customer Case Study



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Edge Database Parameter Examples

Mobile Operator Use Case

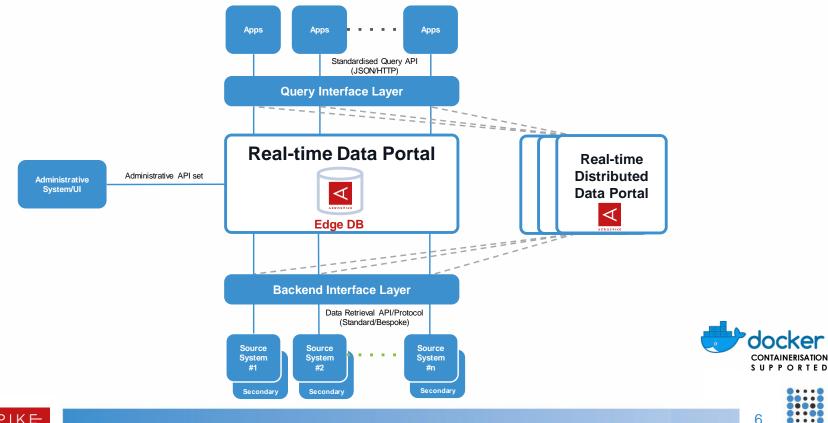
- MSISDN (KEY)
- Sub group PRE/POST
- Language ID
- Subscription Plan
- Contract ID/Status
- Sub Status Active, Passive, etc.

Frequently queried but infrequently changed (typical NoSQL use case)



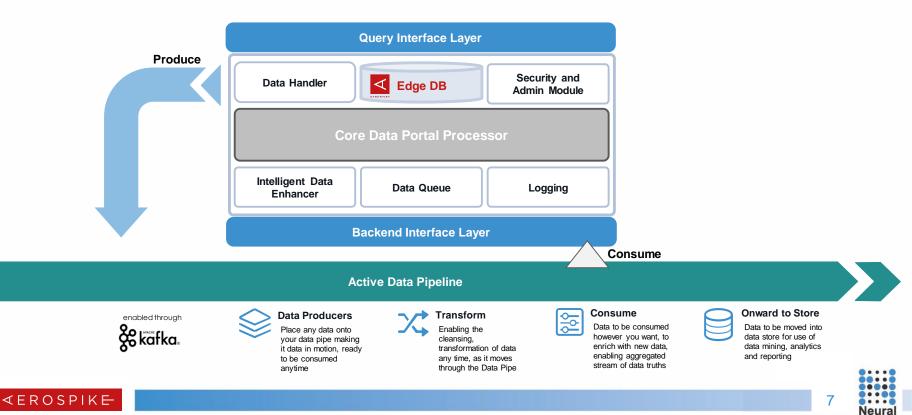


High-level Architecture



< E R O S P I K E

Key Functional Blocks + Data Pipeline



Needs of a Data Portal approach for IT Transformation

- Efficient data management
- Easy access to data sources
- Data governance
- Downstream logical data transformation and adaptation for agile implementations
- Managing single point-of-truth for Customer Experience

Data portal acts as a layer to address all the above!





Essential Capabilities

• Real-time Edge DB

- Ability to handle high volume and performance (as per dimensioned)
- Flexibility to add/edit/remove Parameters & Key Values easily without service interruption
- Data types agnostics (Integer, Strings, Long, Boolean, etc.)
- Aerospike Key Value Store with hybrid storage engine support (in-memory & flash)
- Supports HA/Cluster set up
- Edge DB Update/Sync Mechanism
 - Ability to refresh or update each parameter values at any point in time based on different source system independently
 - Primary-secondary source retrieval
 - Retention period
- Security
 - APIs with authorisation control
 - Different users access different set of parameters/values



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Essential Capabilities, continued

- Interfaces/APIs
 - Query API
 - Standard industry protocol, JSON, SOAP XML, HTTP, etc...
 - Single API that supports single value retrieval per Key Identifier per query
 - Batch query support (returning the values for many Key Identifier)
 - Option to Bypass Cache retrieval
 - Data Retrieval-Store API/protocols
 - Adapted interfaces in accordance to the source system
 - Supports Primary-Secondary data source
 - Administrative APIs
 - Management of Key Value/Identifier and stored Params/Values
 - Force refresh/sync





What's Needed for Digital Transformation



Superior Reliability & Uptime

- Five-9's+ of uptime
- Dynamic Cluster Management
- Strong consistency



Predictable Performance at Hyperscale

- Patented Flash optimized storage layer
- Supports high data ingestion rates with real-time ML based decisions
- ✓ Scales to petabytes



Reduces TCO & Complexity

- Solves server sprawl
- Lowers cost using Flash, PMEM instead of DRAM
- Can be deployed anywhere

Proven

- Adopted by global industry pioneers
- Replaces first-gen NoSQL & caching solutions
- 90%+ customer retention





Powering Real-time Enterprise Applications at Hyperscale





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The Aerospike Difference

Aerospike Hybrid Memory Architecture TM

Patented Flash Optimized Storage Layer



Storage indices in DRAM Data on optimized SSD's



 Significantly higher performance & IOPS



 Predictable Performance regardless of scale

Multi-threaded Massively Parallel



Self-healing clusters



✓ 'Scale up' and 'Scale out'

Superior Uptime, Availability and Reliability
Single-hop to data



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Thank you

Visit Aerospike Booth S41



