

ACCELERATE YOUR AEROSPIKE DEPLOYMENT AND ADOPTION

Highlights

Assigned technical expert – onsite and remote

Our team of experts engage your teams directly to simplify the onboarding and adoption process. We make sure to work shoulder-to-shoulder when needed to decrease your time to market and increase the reliability and performance of your product.

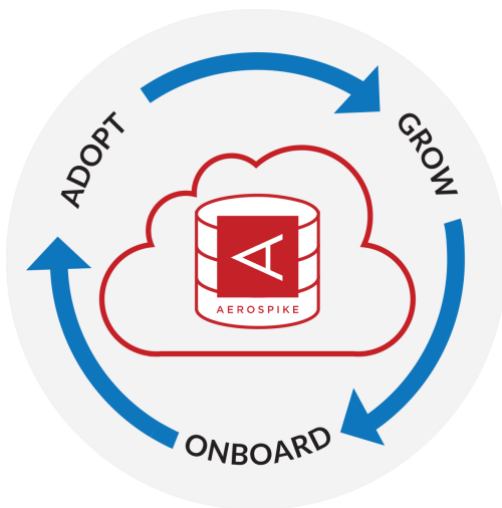
Custom-fit trainings to meet your team at their level.

Our experts can find any gaps in your teams Aerospike knowledge and will hold custom training sessions to bring everyone up to speed.

Ongoing, white glove support.

Here at Aerospike we understand database needs are constantly evolving. Our TAMs standing by to engage with you on growth strategies, on-going support, and new needs as they arise.

Aerospike Technical Account Manager



Overview

Aerospike Technical Account Managers (TAMs) makes it easy for enterprises of all sizes to plan, deploy, and manage the Aerospike database. Delivered by experts with a deep understanding of the Aerospike database, our services are designed to reduce the time and staff resources associated with deploying and managing an enterprise or cloud-based Aerospike implementation. With this TAM service, customers need only engage our team of experts and rely on our consistent engagement and guidance to get the most out of your investment.

Services Features

Direct Access to an Aerospike Technical Expert Across Project Phases

- Planning
 - Evaluate the suitability of Aerospike for new projects
 - Provides relevant case studies and benchmarks
 - Guidance on infrastructure roadmap planning
 - Provides capacity planning
 - Reviews application architecture
 - Provides training for development and infrastructure teams
- Development & Build
 - Provides data modeling assistance
 - Assesses development plan for Aerospike and flags launch risks
 - Audits Aerospike performance/configuration and recommends remediation
- Deployment & Launch
 - War-room coordination with Aerospike engineering and support
 - Establish best practice deployment and data migration workflow
 - Resolve technical conflicts with Aerospike
- Maintenance
 - Analysis of application hardware load/capacity
 - Consults and assists on remediation of post-launch needs
 - Completes health checks
- Support Liaison
 - Review ongoing support cases on a regular basis
 - Escalation point for support tickets

About Aerospike

Aerospike is trusted by leading enterprises around the world to help them build and deploy modern data architecture solutions with confidence. The Aerospike enterprise-grade NoSQL database helps companies power mission critical, strategic operational applications that make digital transformation possible. Powered by a patented Hybrid Memory Architecture™ and autonomic cluster management, Aerospike is used by enterprises in the financial services, telecommunications, technology, retail, e-commerce, adtech, and online gaming industries and is well-suited for fraud prevention, digital payments, recommendation engines, real-time bidding and other applications that require extreme uptime, performance and scale. Aerospike customers include Adobe, Airtel, FlipKart, Kayak, Nielsen, and Snap. The company is headquartered in Mountain View, Calif.

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