ACCELERATE YOUR AEROSPIKE DEPLOYMENT AND ADOPTION

Overview

Aerospike Technical Account Managers (TAMs) makes it easy for enterprises of all sizes to plan, deploy, and manage the Aerospike database. Delivered by experts with a deep understanding of the Aerospike database, our services are designed to reduce the time and staff resources associated with deploying and managing an enterprise or cloud-based Aerospike implementation. With this TAM service, customers need only engage our team of experts and rely on our consistent engagement and guidance to get the most out of your investment.

Services Features

Direct Access to an Aerospike Technical Expert Across Project Phases

- **Planning**
  - Evaluate the suitability of Aerospike for new projects
  - Provides relevant case studies and benchmarks
  - Guidance on infrastructure roadmap planning
  - Provides capacity planning
  - Reviews application architecture
  - Provides training for development and infrastructure teams

- **Development & Build**
  - Provides data modeling assistance
  - Assesses development plan for Aerospike and flags launch risks
  - Audits Aerospike performance/configuration and recommends remediation

- **Deployment & Launch**
  - War-room coordination with Aerospike engineering and support
  - Establish best practice deployment and data migration workflow
  - Resolve technical conflicts with Aerospike

- **Maintenance**
  - Analysis of application hardware load/capacity
  - Consults and assists on remediation of post-launch needs
  - Completes health checks

- **Support Liaison**
  - Review ongoing support cases on a regular basis
  - Escalation point for support tickets